EVOLVE2 65

Jabra GN

User manual

GN Making Life Sound Better

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Made in China

MODEL: HSC110W

Declaration of Conformity can be found on www.jabra.com/doc

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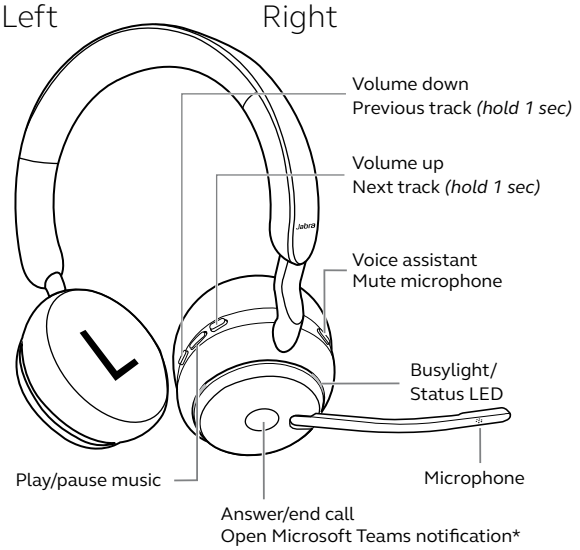
1. Welcome

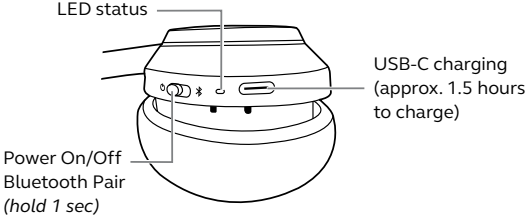
Thank you for using the Jabra Evolve2 65. We hope you will enjoy it!

Jabra Evolve2 65 features

- Comfortable noise-isolating design
- 3-microphone call technology
- Up to 37 hours wireless battery life
- 40mm speakers for exceptional music
- Up to 30m/100ft wireless range, with significantly enhanced coverage and fewer dropouts
- Works with all leading UC platforms, Microsoft Teams-certified variants available

2. Jabra Evolve2 65 overview





*Requires Microsoft Teams headset variant

2.1 Included accessories

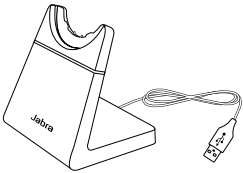
Jabra Link 380 USB-A Bluetooth adapter

Jabra Link 380 USB-C Bluetooth adapter

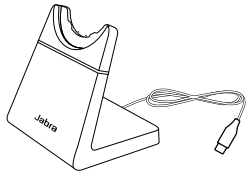
USB-A to USB-C charging cable

Carry case

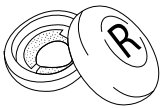
2.2 Optional accessories



Charging Stand



Charging Stand

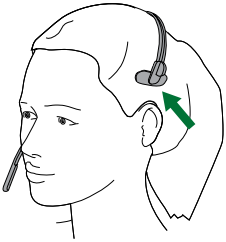


Ear cushions

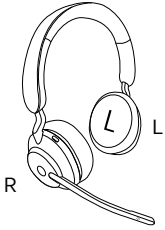
3. How to wear

3.1 Wearing styles

Mono variant

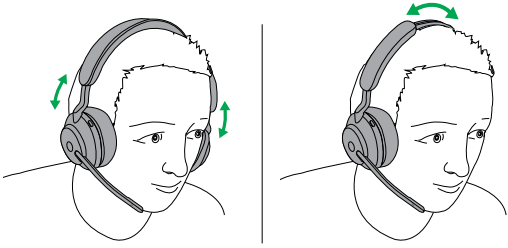


Stereo variant



3.2 Adjusting the headset

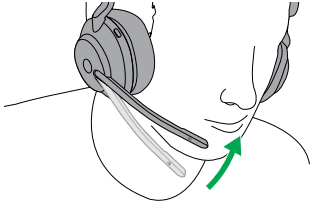
Adjust the headband so that the headset fits your head comfortably.



Stereo variant

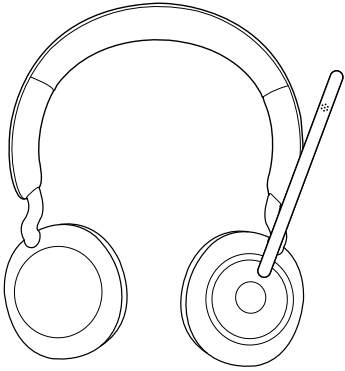
Mono variant

When using the microphone, it should be positioned close to your mouth.



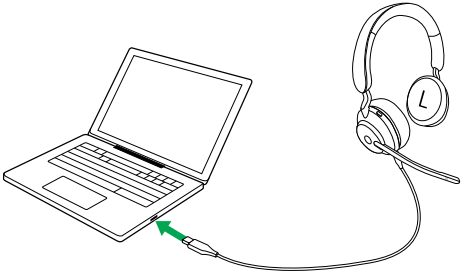
3.3 Fold flat for storage

The earcups can be folded flat for easy storage.



4. How to charge

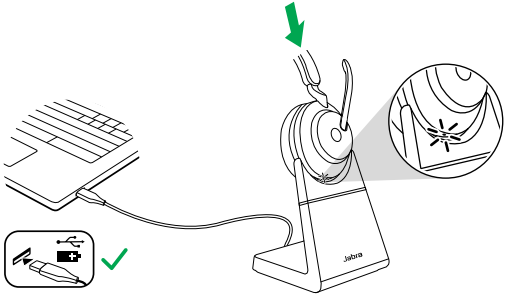
The headset can be charged using the optional charging stand, or via a USB charging cable plugged directly into the headset.



It takes approx. 1 hour and 30 minutes to fully charge. When fully charged, the battery life is up to 37 hours. If out of battery, charging the headset for 15 minutes will give up to 8 hours of battery life.

4.1 Charge using the charging stand (optional accessory)

Connect the charging stand to a powered USB port on your computer using the supplied USB charging cable, and then dock the headset in the charging stand. Alternatively, the charging stand can be plugged into any powered USB power supply.



Powered USB port

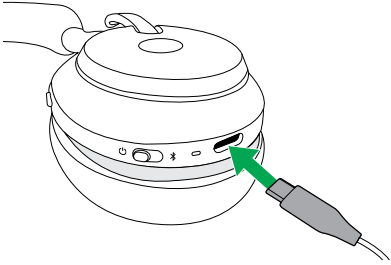
The battery LED on the headset will flash white briefly to indicate the headset has been correctly docked with the charging stand.

The battery LED will then briefly flash green, yellow or red to indicate the current battery charging status. When the LED turns solid green, the headset is fully charged.

4.2 Charge using USB charging cable

Plug the USB charging cable into the USB-C charging port on the right earcup and any available USB port on your computer. It is recommended to charge the headset using the supplied Jabra charging cable, however it is possible to use a compatible charger.

Right earcup



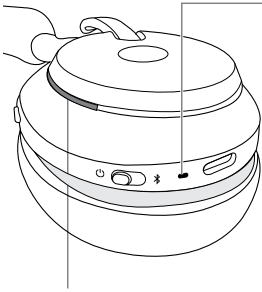
4.3 Sleep mode

When the headset is powered on, but not playing music or in a call, they will automatically enter sleep mode after 8 hours to conserve battery. To exit sleep mode, simply press any button.

The length of time before the headset enter sleep mode can be adjusted using the Jabra Sound+ app on your smartphone or Jabra Direct on your computer.

After 24 hours of sleep mode, the headset will power down completely. To power the headset on, slide the On/Off switch to Off and then On.

5. What the LEDs mean

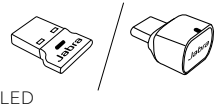


LED

- Power on
  Battery full
- Battery medium
- Battery low
- Battery critically low
- Pairing mode
- Resetting/Firmware updating

BUSYLIGHT/STATUS LED

- Busylight
- Active call
- Incoming call
- (slow flash) Headset is trying to connect to Microsoft Teams. Will time out after 10 seconds*
- (fast flash) Microsoft Teams notification*



LED

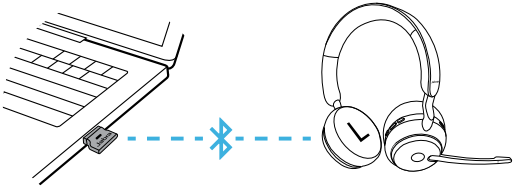
- Mute
- Plugged into computer and signed into Microsoft Teams*
- (slow flash) Headset is trying to connect to Microsoft Teams. Will time out after 10 seconds*
- (fast flash) Microsoft Teams notification*
- Bluetooth connection
- Incoming call/Active call
- Streaming music/media

*requires Microsoft Teams headset variant

6. How to connect

6.1 Connect to computer

Plug the supplied Jabra Link 380 into a USB port on your computer. The Jabra Evolve2 65 and the Jabra Link 380 are pre-paired and ready for use out of the box. The Bluetooth range is up to 30 meters or 100 feet.

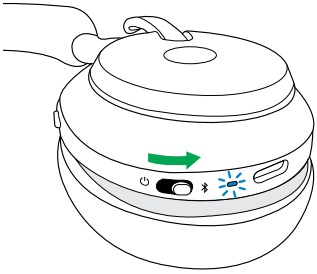


To hear music in the headset you may need to select the Jabra Link 380 as the playback device in your operating system's audio settings.

To manually pair the Jabra Evolve2 65 with the Jabra Link 380, download and use Jabra Direct.

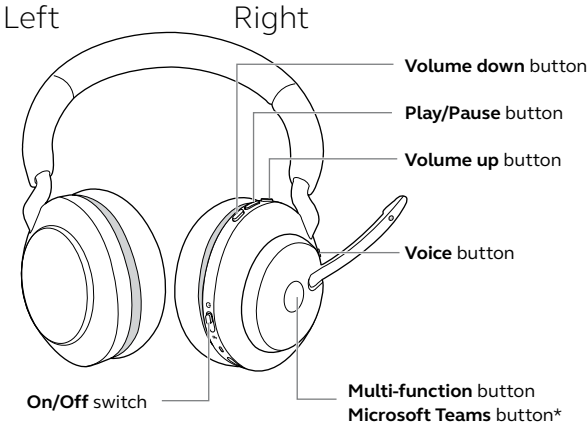
6.2 Pair with a smartphone

1. Slide the **On/Off** switch to the **Bluetooth** position and hold it there until the LED flashes blue and you hear an announcement in the headset.



2. Go to the Bluetooth menu on your smartphone and select the Jabra Evolve2 65 from the list of available devices.

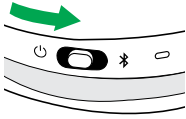
7. How to use

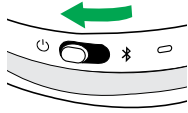


*Requires Microsoft Teams headset variant

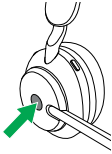
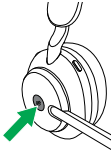
7.1 Power on/off

Slide the **On/Off** switch to the **On** or **Off** position to power the headset on or off.

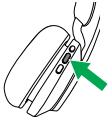
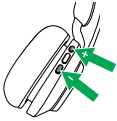


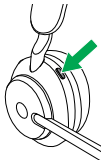


7.2 Calls & music

Right	Calls & music	
	Answer call	Press the **Multi-function** button Alternatively, move the microphone down to answer a call
	End call	Press the **Multi-function** button
	Reject call	Double-press the **Multi-function** button
	Bring Microsoft Teams to foreground on computer	Press the **Microsoft Teams** button* (when signed into Microsoft Teams)
	Join active Microsoft Teams meeting	Press the **Microsoft Teams** button* (when signed into Microsoft Teams)
	View Microsoft Teams missed calls and voicemails	Press the **Microsoft Teams** button* (when signed into Microsoft Teams)

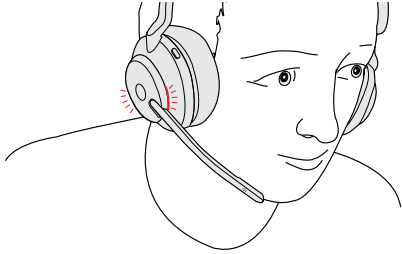
*Requires Microsoft Teams headset variant

	Play/pause music	Press the **Play/Pause** button Alternatively, the headset will pause music when it is placed on a flat surface, and will resume music when lifted from a flat surface.
	Adjust volume	Press the **Volume up** or **Volume down** button, when listening to music or on a call
	Next track	Press and hold (1 sec) the **Volume up** button
	Restart track or previous track	Press and hold (1 sec) the **Volume down** button to restart the current track Press and hold twice to play the previous track
	Busylight on/off	Press the **Volume up** and **Volume down** buttons at the same time
	Hear battery status	Press the **Volume up** or **Volume down** buttons when not on a call or listening to music

	Activate Voice Assistant (Siri, Google Assistant)	Press the **Voice** button, when not on a call
	Mute/unmute microphone	Press the **Voice** button, when on a call Alternatively, move the microphone boom-arm up to mute, or down to unmute

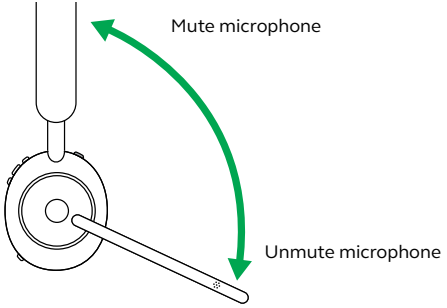
7.3 Busylight(s)

The Busylight(s) on the headset automatically light up red when you are on a call to indicate to colleagues that you are busy. To manually switch the Busylight(s) on/off, press the **Volume up** and **Volume down** buttons at the same time.



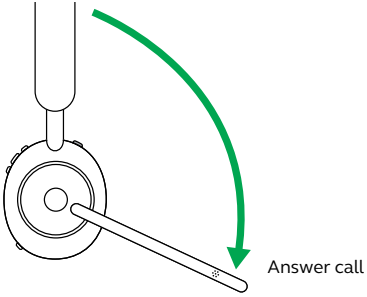
7.4 Mute/unmute using the microphone boom-arm

The headset microphone can be muted by moving the microphone boom-arm up, or unmuted by moving it down. This feature is on by default, and can be disabled using Jabra Sound+ on your smartphone or Jabra Direct on your computer.



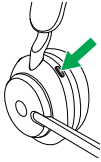
7.5 Answer call using the microphone boom-arm

An incoming call can be answered by moving the microphone boom-arm down, close to your mouth. This feature is on by default, and can be disabled using Jabra Sound+ on your smartphone or Jabra Direct on your computer.



7.6 Voice Assistant

The Jabra Evolve2 65 enables you to speak to Siri, Google Assistant on your smartphone using the **Voice** button.

Right	Voice Assistant	
	Activate Voice Assistant (Siri, Google Assistant)	Press the **Voice** button, when not on a call

7.7 Multiuse

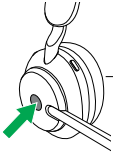
The headset can be paired to up to 8 Bluetooth devices, and and connected to two Bluetooth devices at once (e.g. the Jabra Link 380 and a smartphone, or two smartphones). The headset can accept multiple incoming calls from either device.

To pair to two smartphones, use the normal pairing process separately for each smartphone (refer to section 6).

Note: Voice assistant will be activated on the last connected smartphone.

7.8 Multiple call handling

The headset can accept and handle multiple calls at the same time.

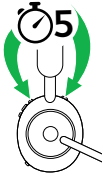
Right	Multiple call handling	
	End current call and answer incoming call	Press the **Multi-function** button
	Put current call on hold and answer incoming call	Hold (2 secs) the **Multi-function** button*
	Switch between held call and active call	Hold (2 secs) the **Multi-function** button*
	Reject incoming call, when on a call	Double-press the **Multi-function** button

*Non-Microsoft Teams headset variant only

7.9 Voice guidance

Voice guidance are announcements that will guide you through set up, or will give you headphone status updates (e.g. connection and battery status).

Voice guidance is enabled by default.

Right	Voice guidance	
	Turn Voice guidance on/off	Press and hold (5 sec) the **Voice** button and the **Volume up** button until you hear an announcement in the headset

Alternatively, use Jabra Direct on your computer, or Jabra Sound+ on your smartphone, to turn Voice guidance on or off.

For the latest list of supported languages, refer to the Jabra Sound+ app on your smartphone or Jabra Direct on your computer.

7.10 Sidetone

Sidetone enables you to better hear your own voice when you are on a call.

Sidetone settings can be configured using the Jabra Sound+ app on your smartphone or Jabra Direct on your computer.

7.11 How to reset

Resetting the headset clears the list of paired devices and resets all settings.

Right	Reset headset	
	Reset pairing list and settings	Ensure the headset is powered on and you are not on a call. Then press and hold (3 sec) the **Multi-function** button and the **Volume up** button simultaneously until the LED lights up pink and your hear an announcement in the headset You will need to re-pair the headset to your Jabra Link 380.

8. Software and firmware

8.1 Jabra Sound+

8.2 Jabra Direct

Jabra Direct is computer software designed to support, manage and enable optimal functionality for Jabra devices.

Download the latest free version from jabra.com/direct

8.3 Update firmware

Firmware updates improve performance or add new functionality to Jabra devices.

Firmware can be updated using either Jabra Direct or the Jabra Sound+ app. Both applications will notify you when a firmware update is available.

9. Support

9.1 FAQ

View the FAQs on Jabra.com/help/evolve2-65

9.2 How to care for your headset

- Always store the headset in the supplied case.
- To prevent the depletion of the battery lifetime or capacity, avoid storing the headset in hot or cold environments, such as a closed car in summer, or in winter conditions.
- It is recommended to keep the headset between -20°C and 55°C (-4°F and 131°F).
- Do not store the headset for extended periods of time without recharging them (max. three months).

jabra.com/evolve2-65

REV.D